



Subscription Event Error Resolution

18-Jan-1996

Subscription Event Error Description



This scenario describes the operator activities in the event of error notification when the subscription server fails to execute a subscription.

Assumptions:

- Successful instantiation of data type in the server
- Successful import of the subscription events to the data server
- Distribution Management sends the data retrieval request
- Storage Management successfully retrieves the granules
- Distribution Management attempts to push data to the user's system
- Number of attempts to push data exceeds specified limit

Scenario:

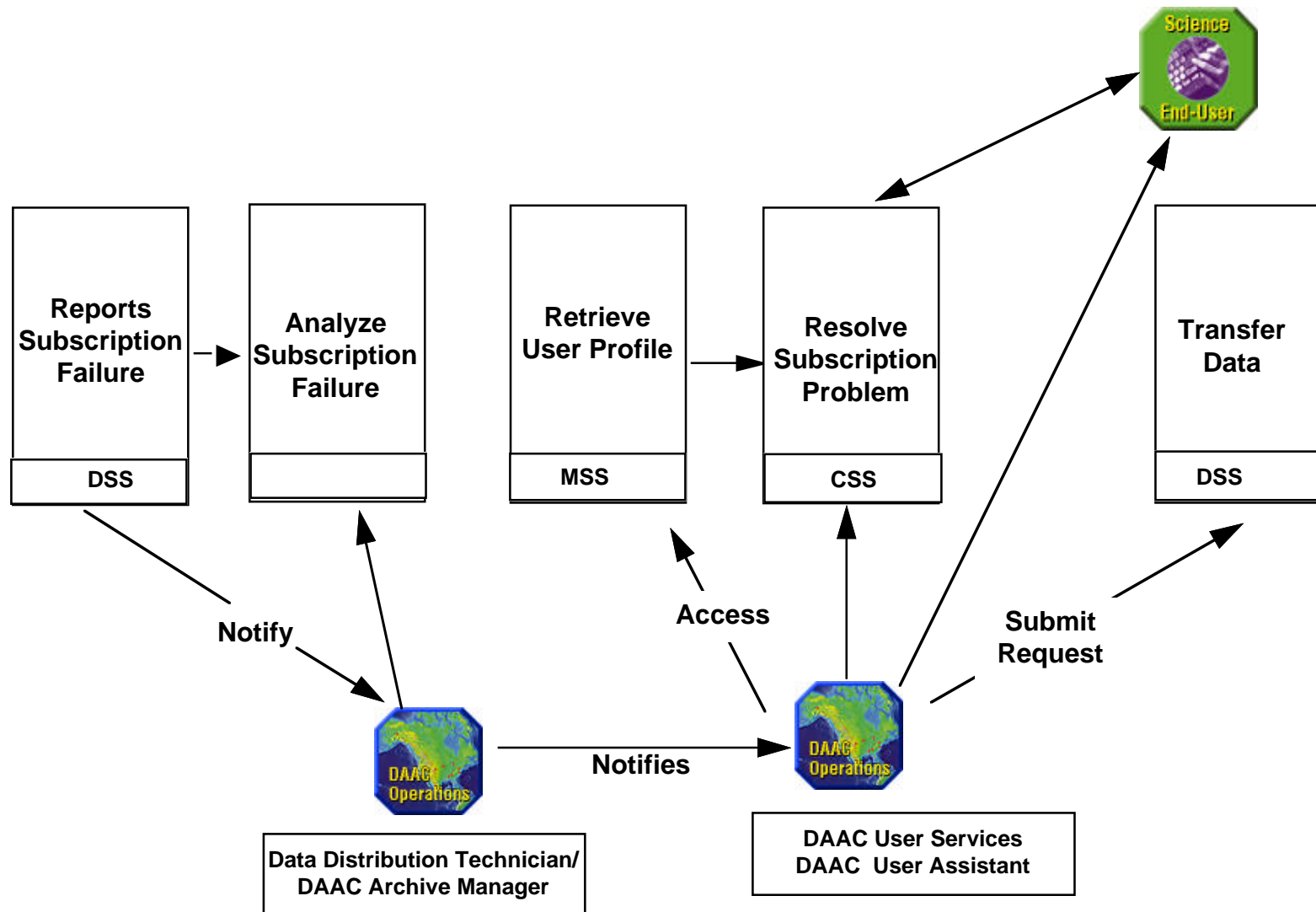
- Receives notification of the subscription failure
- Analyses the problem
- Notifies responsible DAAC personnel about the failure
- Accesses the user profile for user contact information
- Contacts user to resolve the subscription problem
- Resubmits the data transfer request

Heritage:

604-CD-002-002, section 4.2.8.5

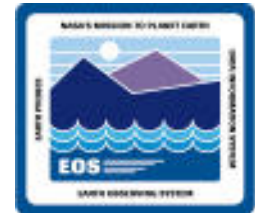


Subscription Event Error Functional Flow

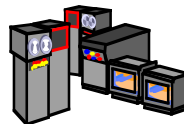


Subscription Event Error Resolution

Points of View



DAAC User Assistant



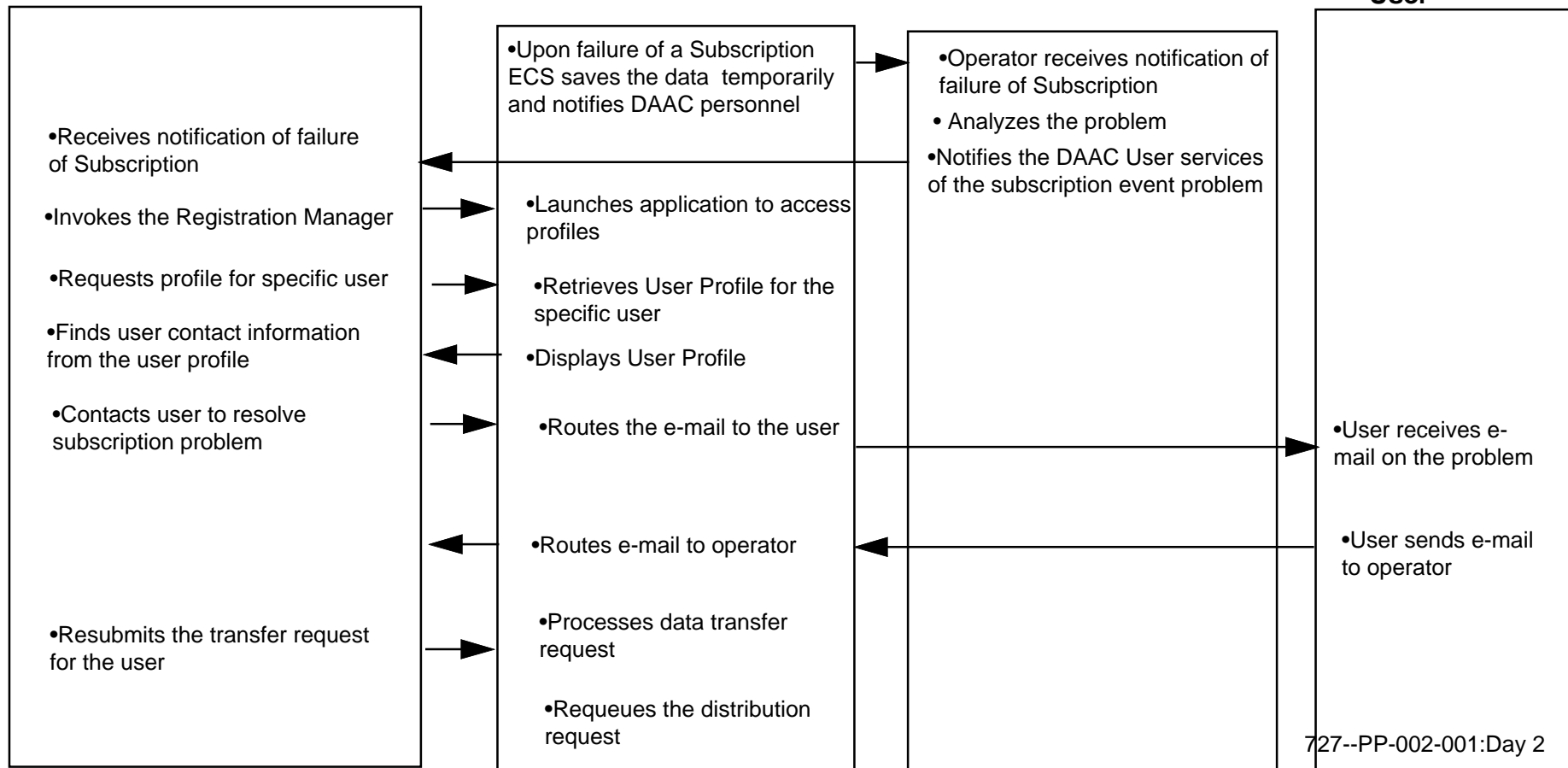
ECS Subsystems

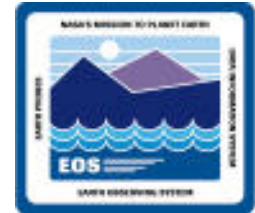


Data Distribution Technician



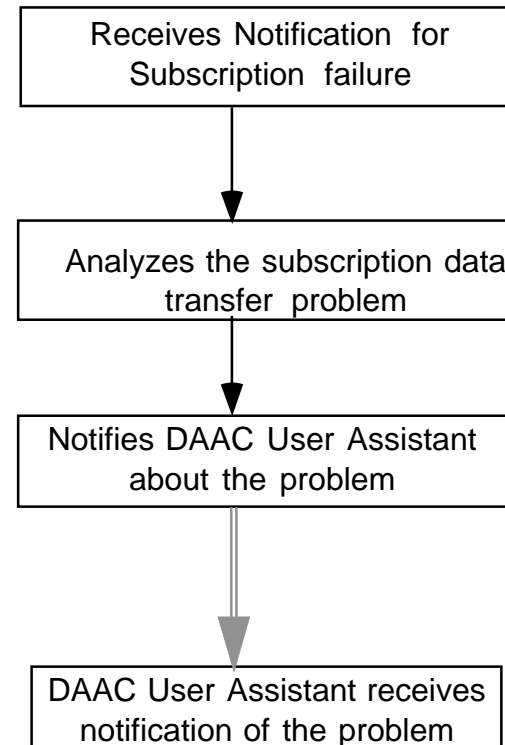
User

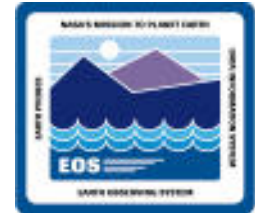




ACTIVITY:
Subscription Event Error Resolution

ROLE:
Data Distribution Technician





ACTIVITY:
SubscriptionEvent Error Resolution

ROLE:
DAAC User Assistant

